



*Bright Ideas, Bold Innovations*

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## Venture's Standard Warranty Information

For "One Call" Warranty Info, Click Here!

For Dimming Policy, Click Here

**Limited Warranty on Lamps:**  
 Venture Lighting statement on lamp life For years, most lamp manufacturers have used typical life expectancy as the basis for lamp replacements under warranty. Venture Lighting International understands the parameters involved in life expectancy and also uses typical life expectancy curves as part of their lamp warranty. Venture is aware of their customers' needs and offers additional warranty protection.

### WARRANTY

1. Upon receipt and/or initial installation by the customer, Venture Lighting International will replace any lamp determined to be defective in materials, workmanship or proper operating parameters. 2. Venture Lighting will replace any lamp that fails within one year from the purchase date (based on 5000 hrs/yr operation) when the failure is determined to be lamp related. (Applies to lamps with life ratings of greater than 7500 hours.) 3. During economic life, Venture Lighting will supply replacement lamps for failed lamps in excess of the failure rate projected by life expectancy curves when the lamps are operated correctly and in accordance with the guidelines outlined in this technical guide.

### Lamp Performance

All performance ratings are based on lamp testing at rated watts, under controlled conditions, using primary AC electrical circuits with the highest quality auxiliary equipment. The performance of any lamp may vary somewhat under typical service conditions. All lamp specifications and ratings are subject to change without notice.

### Limited Warranty on Ballasts:

Venture® ballast products are warrantied free from manufacturing and workmanship defects for a period of two years from the date of shipment. During this period, Venture will, at its option, repair or replace ballast products which prove to be defective or out of specification. This warranty is granted by Venture only to the original purchaser or first end-user of such ballast products.

This warranty is conditional upon installation, maintenance and operation in accordance with Venture's instructions and specifications set forth in the purchase order or contract at the time of order and in accordance with the standards of The National Electric Code (NEC), Underwriters' Laboratory, Inc. (UL) and the American National

(CSA). Damage by misuse or abnormal conditions of storage, installation, maintenance or operation, including, but not limited to, excessive temperatures or evidence of partial or complete disassembly beyond normal maintenance or expansion procedure void this warranty in its entirety. The conditions of any tests performed concerning any ballast product claimed to be defective in accordance with the terms of this warranty shall be mutually agreed upon in writing between the original purchaser or first end-user and Venture and Venture may be represented at any such test.

No implied statutory warranty of merchantability or fitness for a particular purpose shall apply beyond the afore-mentioned warranty period. This warranty excludes other warranties, expressed or implied and is the exclusive remedy of the claimant. Venture shall not be liable for any special, indirect or consequential damages. Venture's liability on any claim of any kind, nature or description arising out of, resulting from or concerning any aspect of this warranty agreement or from the product or services furnished hereunder shall not exceed the price of the specific ballast or ballasts which give rise to the claim. For warranty service or repair, the buyer shall prepay all shipping charges to Venture and Venture shall pay shipping charges to return the repaired or replaced item to the buyer. However, the buyer shall pay all shipping charges, duties and taxes for products returned to Venture from a country other than that of the United States of America.

### Product replacement/liability limits

The foregoing warranty shall be the sole and exclusive remedy of the purchaser and Venture's sole and exclusive remedy to the purchaser. NO WARRANTY OF FITNESS FOR ANY SPECIFIC OR PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. NO OTHER WARRANTY APPLIES. Venture will not, under any circumstance, whether as a result of breach of contract, warranty tort or otherwise, be liable for any costs or damages, including lost profits or revenues, incidental, special or consequential damages.

Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also

Standards Institute (ANSI) and, in Canada, with the standards of the Canadian Standards Association (*continued in next column*)

have other rights which may vary from state to state and province to province. No distributor, salesperson, dealer, retailer or other representative has the authority to change or modify this warranty, either orally or in writing, in any respect.

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