



8020 QUEENAIR DRIVE, GAITHERSBURG, MD 20879
PHONE: 301 921 4120 FAX: 301 963 3050
WWW.CathodeLightingSystems.com

WARRANTY

Cathode Lighting Systems Inc. warrants all materials (lamps, lampholders, ballasts and transformers) for a period of one year (from the date of shipment) against manufacturing defects.

Accidental lamp breakage is not covered. Any materials returned to the factory will require a *Return Goods Authorization* number.

Cathode Lighting Systems Inc., upon evaluation, will replace materials at no charge. *This warranty covers materials only.*

TERMS & CONDITIONS

Billing For TNP, BNP-HO, BNP – Terms Net 30 Days

Twenty (20%) upon submission of engineering design and shop drawings

Fifty(50%) upon shipment or delivery of transformers, wiring and hardware

Thirty (30%) upon shipment or delivery of lamps.

Billing For Fixtures(CLS, ECLS & FCLS) – Terms Net 30 days

Forty Five (45%) upon receipt of purchase order

Fifty Five (55%) upon shipment of fixtures

Pricing : By Quotation only

Commission*: 10% (5% specification territory / 5% sales territory)

Overage Split: 70% to sales rep 30% to Cathode Lighting Systems

*Replacement parts are not eligible for commission, nor are "in-house" purchase orders generated by the sales representative.

Remit To : Cathode Lighting Systems
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Phone: 301-921-4120
Fax: 301-963-3050
Email: Brenda@CathodeLightingSystems.com

The following is a list of key contact personnel :

Steve Grossman – Technical Support and Sales , Extension #107 (Steve@CathodeLightingSystems.com)

Michael Eng – Quotations / Project Management, Extension #100 (M.Eng@CathodeLightingSystems.com)

Brenda Eader – Quotations / Shipping & Customer Service, Extension #102 (Brenda@CathodeLightingSystems.com)

Sonjia Adams - Accounting , Extension #103

John Restrepo – Operations manager & Sales (Latin America) Extension #104 (John@CathodeLightingSystems.com)

Mike Grossman – Extension #106 (Mike@CathodeLightingSystems.com)